

Coronavirus (COVID-19) Risk Assessment – Schools

What are the hazards?	Who might be harmed and how?	What are we already doing?
Transmission due to contact between individuals and surfaces	Staff, Guests, Visitors and Contractors	General Management The Government guidance for the Visitor Economy has been reviewed and applied where appropriate https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/the-visitor-economy Schools are directed to the government guidance on travel We have reviewed our Fire Risk Assessments to ensure they remain effective and comply with guidance on social distancing An Internal Statutory Compliance Audit will be undertaken prior to 'reopening' to ensure legal compliance (legionella, fire safety, electrical testing etc.) Coach operators contracted by PGL will confirm in writing that they conform with latest government guidance https://www.gov.uk/government/publications/coronavirus-covid-19-safer-transport-guidance-for-operators Maintaining Consistent Groups (Bubbling) Schools will be allocated 'sole occupancy' of an accommodation building, block or wing to limit the interaction with other schools Pupils will be assigned to a group (maximum size 15) for activities in which they will remain for the duration Pupils have en suite toilet and shower facilities avoiding the need to interact with other pupils or schools Staggered arrival times and procedures for each school will avoid contact with other users Each school will have a designated area within the dining room and mealtimes will be allocated to avoid contact with other schools Schools will be asked to confirm that their setting is 'COVID-free' and everyone on the visit is in good health and not showing any signs of COVID-19, this will be confirmed upon arrival Teachers are reminded of their obligation to report any illness to PGL Teachers and pupils are reminded of the importance of good personal hygiene We will limit the number of PGL staff assigned to each school



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		A dedicated Group Leader will be allocated as a primary point of contact, at other times, you will be provided with a phone number (and phone if necessary) in order to contact duty staff. At no time will the school travel within the centre or visit reception to contact a member of staff
		We will limit the number of different Instructors assigned to each group
		Physical meetings are limited to essential purposes only and social distancing principles enforced, these will be outdoors or in well-ventilated rooms
		We will ensure that contractors and visitors are limited to essential services only, and that their operations are aligned with the Government's 'COVID-19 Secure' guidance
		All Facilities
		The Government guidance for Accommodation Operations has been reviewed and applied where appropriate https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/hotels-and-other-guest-accommodation
		• The number of customers permitted in each building at any one time has been calculated to ensure social distancing can be maintained in line with the current government guidance, signage is provided at each entrance to illustrate the maximum numbers and highlight our expectations
		Where surfaces require disinfecting, we will use an antiviral disinfectant that is effective against Coronavirus; certified to European standards B:2013 + A2:2019
		Hand sanitiser will be available at the entrance to all buildings, and must be used by everyone entering the premises to reduce the risk of transmission
		Additional hand washing facilities are provided outside the dining room and other key locations
		Markers will be in place to help staff and guests maintain social distancing wherever there is a need to queue
		Signage will be placed in prominent areas to remind everyone to maintain social distancing and wash their hands regularly
		One-way flows will be introduced with a separate exit where possible, where this is not possible an adult will supervise the entrance / exit to ensure that social distancing guidance is adhered to



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		To provide maximum ventilation, entrance and exit doors and windows will be open as much as possible unless they are designated fire doors
		Guest timings for arrival, use of the shop and restaurant will be staggered to reduce the risk of transmission
		 Additional cleaning and sanitising will take place in areas of high congregation and frequent touch points/surfaces such as: Door handles / push plates, especially in and around: WCs, dining rooms, communal offices, receptions, vending machines and keypad door locks Entrances to buildings, classrooms and accommodation corridors
		 Appropriate cleaning supplies will be readily available for staff and accompanying visitors to enable easy access for 'self-service' cleaning
		Moveable soft furnishings that could harbour the COVID-19 virus will be removed
		Furniture will be arranged to allow social distancing
		Toilet facilities provided for visitors are single occupancy only and cleaning materials will be provided to allow 'self-cleaning'
		Bins will be (non-touch) for the disposal of PPE, tissues etc.
		Vehicles, Parking and Movement around the Centre
		Car parks are be defined and controlled to ensure all traffic and vehicle movement is managed to minimise congestion
		Company vehicles will be used for essential purposes only and cleaned in accordance with UK Government Coronavirus: Saferworking principles and risk assessment for working in or from a vehicle (12 May 2020)
		Effective signage to make all aspects of movements and use of site is clear and unambiguous
		<u>Our Staff</u>
		Who are identified by the NHS as requiring to be 'shielded' must stay at home
		Are health checked every morning and reminded daily only to come into work if they are well and no one in their household is self-isolating



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		Are aware of their obligation to report any illness and are reminded of the importance of good personal hygiene
		Who are residential, will be accommodated in single occupancy rooms
		Have staggered arrival and departure times at work to prevent crowding into and out of the workplace. More entry points have been provided
		 Are split into dedicated work teams, where possible, to keep the number of members interacting with others as small as possible
		 Are provided with access to additional parking or facilities such as bike racks to help people walk, run, or cycle to work where possible
		 Are encouraged to take precautionary measures and wear a face covering if using public transport https://www.gov.uk/guidance/coronavirus-covid-19-safer-travel-guidance-for-passengers
		Will undergo comprehensive training in preventing the transmission of Covid, washing hands, cleaning, hygiene, social distancing and the use of PPE
		Are kept updated and regularly monitored on all procedures
		Will have a change of clothes/spare uniform available for when required e.g. after dealing with virus or bodily fluids
		Will avoid using hot desks and spaces, where this is not possible, cleaning and sanitising workstations will be undertaken between different occupants
		Only essential travel is permitted, with no movement between sites
		• First aiders have been provided with additional training and access to the appropriate PPE in order to maintain an effective response to any incidents



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		Accommodation
		 Rooms will be cleaned and sanitised prior to occupancy in accordance with the procedures outlined in the PGL Housekeeping Manual and Health and Safety Procedures, this will include treating all accommodation rooms with a virucidal mist prior to occupation
		All Linen is laundered at 60 degrees
		Guest keys will be sanitised with a disinfectant before arrival
		Each room will be inspected and approved for use by a member of the Housekeeping Management Team
		To reduce the risk of transmission, rooms will only be cleaned during the stay at the request of the occupants
		Tea and coffee making facilities will be sanitised and available in each adult room, additional supplies will be requested via the Group Leader and left outside the room in a sealed bag
		Catering
		The Government guidance for Catering Operations has been reviewed and applied where appropriate coronavirus-covid-19
		The dining room will be clearly physically marked to ensure guests can follow a safe one-way queuing system that adheres to the latest advice regarding social distancing
		Each dining room will have a clear entrance and exit route that avoids groups interacting with others
		Dining will be a 'serviced model' from the counters with the only self-service item being drinks made available on each table. Once seated, guests should attract the attention of a member of staff for any further service
		Guests will be able to order packed lunches to be eaten outside for each lunchtime



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		Chairs, tables and any other touch points will be sanitised between groups visiting the dining room
		Cutlery, crockery and paper serviettes will be provided to guests over the food counter
		Guests will be encouraged to bring their own drinks bottle or travel mug containing a drink to the dining room with them
		Jugs of squash and glasses will be made available on each table with re-fills of water and squash will be available during service through their Group Leader
		<u>Retail</u>
		The Government guidance for Retail Operations has been reviewed and applied where appropriate https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/shops-and-branches
		The Group Leader will ensure the guests are aware of the procedures to be followed
		Contactless payment will be encouraged, tills will be designated 'cash' or 'cash and card' to reduce the requirement to share the card reader
		A screen will be in place at the till to reduce the risk of transmission between staff and customers
		Staff will be assigned to a till and will be responsible for cashing up it up. It will be sanitised between users and located to allow social distancing
		Replenishment of the shop floor will only occur when guests are not in the shop
		There will only be one person at a time in stockrooms
		The use of baskets will be minimised, with handles sanitised between users
		Customers will be encouraged to avoid touching products while browsing
		Guests will be asked not to lean on the counter
		Any goods (in and out) will be isolated for 72 hours before processing



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		 There will be no unpacked sweets available Guests will be encouraged to sanitise their hands using the sanitiser provided before using the vending machines
		<u>Activities</u>
		The Government guidance for Phased return of Sport and Recreation has been reviewed and applied where appropriate https://www.gov.uk/government/publications/coronavirus-covid-19-guidance-on-phased-return-of-sport-and-recreation/guidance-for-the-public-on-the-phased-return-of-outdoor-sport-and-recreation
		Programmes are modified to ensure activities can be conducted to adhere with Social Distancing Guidelines and prevent any interaction with other schools
		Will be conducted in accordance with the guidance issued by the Governing Bodies of Sport and industry sector bodies
		We will minimise the need for guests to share equipment
		We will prevent the sharing of PPE if there is a risk of transmission
		Where social distancing cannot be maintained, instructors will follow government advice and wear the appropriate protective equipment
		We will ensure strict maintenance of hand hygiene using hand sanitiser before, during (where appropriate) and after activity
		We have a clearly defined disinfecting routine in place to disinfect relevant equipment and contact surfaces before, after and at pre-set intervals as defined in Activity Risk Assessment
Transmission of infection	Staff, Guests, Visitors and Contractors	We have procedures in place to manage any suspected infection which includes the use of designated rooms suitable for isolation whilst awaiting collection
		PGL Infection Control Policy outlines the actions to be taken in the event of someone (staff or guest) showing signs of COVID-19, including engaging with the NHS Track and Trace process



Name of Assessor:	Paul Kenwright	
Department:	Head of Safety and Standards	
Review Date:	To be updated upon release of further guidance from UK Government, DfE, NHS (all being monitored on a daily basis)	